Protecting children and adolescents

Code of conduct to prevent the commercial sexual exploitation of children in travel and tourism.

Viajeros con Sabor is a trading brand operated by REAL ESTATE CAPITAL COLOMBIA SAS, Colombian tax number (NIT) 901630707-1, National Tourism Registry (RNT) 204034, Medellín, Colombia. Protecting people under 18 is part of our commitment to responsible tourism.

The sexual exploitation and sexual abuse of children are crimes and may result in criminal and administrative sanctions in Colombia. No tourism experience justifies, permits or conceals these acts.

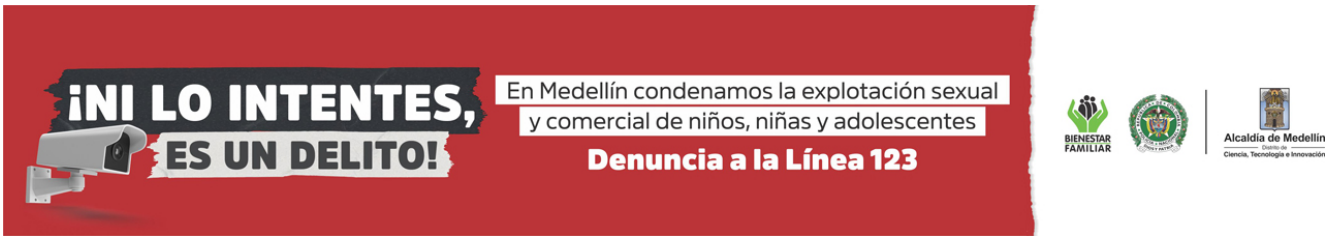
Our commitment

We reject the involvement of anyone under 18 in sexual activities in exchange for money, gifts, favors or other benefits for them or third parties. A victim's purported consent does not justify their exploitation.

Who this code applies to

This code binds our management, representatives, staff and contractors involved in our services. We will communicate its rules to suppliers and travelers and require respect for children's rights throughout our activities.

PUBLIC CAMPAIGN BY THE MAYOR'S OFFICE OF MEDELLÍN



Original "¡Ni lo intentes, es un delito!" campaign artwork from the Mayor's Office of Medellín, reproduced unchanged for prevention purposes. Its inclusion does not imply municipal endorsement, certification or a partnership with Viajeros con Sabor.

Our commitments

01 · Responsible services and advertising. We will not offer or promote tours, content or services that facilitate the sexual exploitation of children. We will not use their images for sexual or pornographic purposes.

02 · No facilitation. We will not provide contacts, guidance or information about places or people organizing or facilitating these acts, directly or through third parties.

03 · Protection during transportation. We will not take tourists to places where children are sexually exploited or transport children to accommodation or other locations for that purpose.

04 · Safe use of our resources. We will not allow operational vehicles, premises, equipment or digital channels to be used to facilitate child sexual exploitation or abuse.

05 · Prevention during activities. We will not allow children into spaces or services under our control for exploitation purposes. When a risk is identified, we will activate protective measures and notify the authorities.

06 · Reporting and cooperation. We will report facts or indications of child sexual exploitation that become known through our activities to the authorities and cooperate with their lawful requests.

07 · Protecting adolescent workers. If adolescents are engaged in legally permitted work, we will take measures to protect them from all forms of sexual exploitation and respect applicable labor safeguards.

08 · Informing our team. We will inform staff and contractors that prevention is mandatory and that no commercial relationship permits facilitating, tolerating or concealing these acts.

09 · Training and awareness. We will promote staff training to identify risks, prevent exploitation and respond safely. We will raise awareness of these commitments among suppliers and travelers.

10 · Publication and monitoring. We will display this code through our channels and at relevant service locations. Management will review its application, respond to alerts and update reporting channels.

Responsibility for reports

Viajeros con Sabor management receives alerts through our official channels and coordinates reporting to the authorities. Any team member receiving a report must refer it promptly to management without delaying an emergency response.

How to report a concern

If someone is in immediate danger, call **123**. Do not wait for a response from Viajeros con Sabor before contacting the authorities.

Official Viajeros con Sabor channels

WhatsApp: +57 302 219 8159
Email: concierge@realestatecol.com.co

WhatsApp and email allow you to alert management. They do not replace the authorities and are not a 24-hour emergency service.

Protection and reporting to the authorities

123: emergencies.
141 - ICBF: Colombia's free national child protection, emergency and guidance helpline.
Medellín Línea Segura: WhatsApp +57 324 574 3645, to report commercial sexual exploitation of children.

Protect the victim and your own safety

Report the location, time and facts you observed, using only necessary information. Do not confront a possible offender, investigate independently or question the victim. Do not share sexual images of children or publish information identifying a victim. Follow instructions from the authorities.

Access to reports will be restricted to protect privacy. Necessary information will be shared with competent authorities as required by law. Absolute confidentiality cannot be promised where a legal reporting duty applies.

Legal framework and official sources

Ley 679 de 2001, arts. 16-17

Ley 1336 de 2009, art. 1; Resolución 3840 de 2009

Alcaldía de Medellín · Ni lo intentes

ICBF · Línea 141

Policía Nacional · Líneas 123 y 141

Prepared for company approval and publication. Publication must be accompanied by effective implementation of these commitments. Official reporting channels checked on 17 September 2026.